

FRONT-END DEVELOPER | PRODUCT SUPPORT

Professional Summary

Professional with 6 years of experience in various IT projects, graduated in Information Technology Management from the Faculty of Technology of Guaratingueta, skilled in front-end development and product support, communicative, and able to interact with different stakeholders.

Work Experience

Avantto

📅 March/2023 –

Front-end Developer — Product Support

- Development of the Current and New Website in WordPress.
- Technical Support and Project Management.
- Interaction with Stakeholders.
- Version Control.
- Report Development using MySQL.

Aid Collective

📅 December/2021 – June/2024

Front-end Developer

- Website Development in WordPress.
- Customization with CSS and JavaScript.
- Project Management.
- Public Interaction.

Grupo Net Sao Jose Ltda ME

📅 June/2020 – November/2021

Level 2 Technical Support Leader

- Sector Development with Metrics and Strategies.
- Creation of a Synergistic Work Team.
- Development of Monthly Reports using Excel and Power BI.
- Conducting Interviews and Training for New Employees.

Education

FATEC Prof. Joao Mod

📅 2014 - 2017

Technologist in Information Technology Management

📍 Guaratingueta - SP (On-site)

ETEC Prof. Jose Sant'Ana de Castro

📅 2011 - 2012

Computer Technician

📍 Cruzeiro - SP (On-site)

Habilidades

- Frontend: HTML, CSS, Bootstrap, JavaScript, SASS, jQuery.
- Backend: PHP, Python, MySQL, SQL.
- Version Control: Git, GitHub.
- CMS: Wordpress.
- Tools e IDEs: VSCode, Cursor AI, MS Office, Power BI.
- Agile Methodologies: Scrum.
- Support: Helpdesk, Servicedesk.