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Luiz Gustavo Faustino Viana

Work Experience -

Web Developer – Avantto – Sao Paulo, SP – Remote (18 months - now) Understanding requirements and developing projects.

(html - css - js - wordpress - php - power bi)

Web Developer – Aid Collective – Sao Paulo, SP – Remote (34 months - now) Understanding requirements and developing projects.

(html - css - js - wordpress - php)

Level 2 Technical Support Leader – Grupo Net – Sao Jose dos Campos, SP (12 months)

Developing actions for sector improvement. (powerbi – data analysis - leadership)

Level 2 Technical Support – Grupo Net – Sao Jose dos Campos, SP (8 months) Technical support to clients. (excel - communication)

Junior Support Analyst – IT Technology – Sao Jose dos Campos, SP (2 months)
Support and maintenance of workstations and helpdesk.
(helpdesk)

Election Assistant – Grupo Seres – Piquete, SP (3 months)
Assistance to voters.
(communication)

Receptionist – CS Tercerizacao e Trabalho Temporario – Piquete, SP (3 months) Assistance to voters. (communication) IT Intern – IMBEL/FPV – Piquete, SP (17 months)
Technical support to employees.

(helpdesk, servicedesk)

IT Intern – Prefeitura Municipal de Lorena – Lorena, SP (5 months)
Technical support to employees.
(helpdesk, servicedesk)

Information –

Professional with 5 years of experience in gathering and analyzing requirements and data in various IT projects.

Graduated in Computer Technician from ETEC Cruzeiro and in Information Technology Management Technologist from FATEC Guaratingueta.

Ability in gathering data and metrics for analysis and sector development.

Ability in web development.

Communicative and able to interact with different stakeholders.

Skills -

DATA VISUALIZATION
POWERBI, EXCEL
BOOTSTRAP
HTML, CSS
PHP
JAVASCRIPT, JQUERY
MYSQL
WORDPRESS
HELPDESK, SERVICEDESK